

**EXHIBIT 1**  
**TO THE**  
**SUPPLEMENTAL**  
**NOTICE**

We continue to represent Devine Millimet, & Branch (“Devine Millimet”) located at 111 Amherst Street Manchester, NH 03101, and are writing to supplement Devine Millimet’s December 18, 2020<sup>1</sup> notice to your office to provide notice on behalf of Devine Millimet’s clients, City of Rochester, New Hampshire (“City of Rochester”) and the City of Dover, New Hampshire (“City of Dover”). There are thirteen (13) Maine residents affiliated with the City of Rochester and the City of Dover which means this event impacted two hundred sixty-one (261) Maine residents in total. The investigation into this matter remains ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Devine Millimet does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

### **Nature of the Data Event**

As advised in our December 18, 2020 notice, on August 24, 2020, Devine Millimet became aware that certain files on its network were encrypted by ransomware. Devine Millimet immediately began an investigation to determine the full nature and scope of the event and what, if any, data was impacted. The investigation determined that files located on the impacted systems were accessed and acquired by an unauthorized actor. However, the specific files on the impacted system that were taken could not be determined.

Devine Millimet mailed notice to its clients, including City of Rochester and the City of Dover and certain impacted individuals on December 18, 2020. On February 23, 2021, City of Rochester and the City of Dover requested that Devine provide notice to impacted individuals affiliated with City of Rochester and the City of Dover, as well as applicable state regulators on its behalf. On April 15, 2021, Devine Millimet confirmed the impacted individuals affiliated with the City of Rochester and the City of Dover, and that the information that could have been subject to unauthorized access for these individuals includes name, address, Social Security number, date of birth, and/or account numbers of two hundred sixty-one (261) Maine residents.

### **Notice to Maine Residents**

Between May 17, 2021 and May 25, 2021 Devine Millimet provided written notice of this incident to the impacted individuals affiliated with City of Rochester and the City of Dover, which includes thirteen (13) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit B***.

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<sup>1</sup> A copy of this notice is attached as **Exhibit A**.

**EXHIBIT A**  
**TO THE**  
**SUPPLEMENTAL**  
**NOTICE**

# Maine Security Breach Reporting Form

Pursuant to the Notice of Risk to Personal Data Act (Maine Revised Statutes 10 M.R.S.A. §§1346-1350-B)

**Entity that owns or maintains the computerized data that was subject to the breach:**

Type of Organization (Please select one) \*

Other Commercial

Entity Name \*

Devine, Millimet & Branch, P.A

Street Address \*

111 Amherst Street

City \*

Manchester

State, or Country if outside the US \*

New Hampshire

Zip Code \*

03101

**Submitted by:**

Name \*

Charles T. Giacopelli, Esq.

Title \*

President

Firm name (if different than entity name)

Telephone Number \*

(603) 669-1000

Email Address \*

giacopelli@devinemillimet.com

Relationship to entity whose information was compromised \*

**Breach Information:**

Total number of persons affected (including Maine residents) \*

19,379

Total number of Maine residents affected \*

248

If the number of Maine residents exceeds 1,000, have the consumer reporting agencies been notified?

Please select an option



Date(s) Breach Occurred \*

08/13/2020 – 9/06/2020

Date Format: mm/dd/yyyy

Date Breach Discovered \*

10/20/2020

Description of the Breach (please check all that apply)

- Loss or theft of device or media (computer, laptop, external hard drive, thumb drive, CD, tape, etc.)
- Internal system breach
- Insider wrongdoing
- External system breach (hacking)
- Inadvertent disclosure
- Other

If other, please specify

Information Acquired - Name or other personal identifier in combination with (please check all that apply)

- Social Security Number
- Driver's License Number or Non-Driver Identification Card Number

✓ Financial Account Number or Credit/Debit Card Number (in combination with security code, access code, password or PIN for the account)

**Notification and Protection Services:**

Type of notification \*

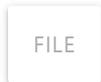
Written ▼

Date(s) of consumer notification \*

12/18/2020

Date Format: mm/dd/yyyy

Please attach a copy of the template of the notice to affected Maine residents



**Uploaded Files:**

Devine, Millimet & Branch, P.A. - Notice of Data Event - ME.pdf

Delete

List dates of any previous (within 12 months) breach notifications

Were identity theft protection services offered? \*

Yes ▼

If yes, please provide the duration, the provider of the service and a brief description of the service

Credit Monitoring, Fraud Consultation, Identity Restoration Services

CONTINUE TO REVIEW >

# Maine Security Breach Reporting Form - Review

[EDIT](#)

Type of Organization (Please select one)	Other Commercial
Entity Name	Devine, Millimet & Branch, P.A
Street Address	111 Amherst Street
City	Manchester
State, or Country if outside the US	New Hampshire
Zip Code	03101
Name	Charles T. Giacopelli, Esq.
Title	President
Telephone Number	(603) 669-1000
Email Address	giacopelli@devinemillimet.com
Relationship to entity whose information was compromised	Member/partner
Total number of persons affected (including Maine residents)	19,379
Total number of Maine residents affected	248
Date(s) Breach Occurred	08/13/2020 – 9/06/2020
Date Breach Discovered	10/20/2020
Description of the Breach (please check all that apply)	External system breach (hacking)
Information Acquired - Name or other personal identifier in combination with (please check all that apply)	Financial Account Number or Credit/Debit Card Number (in combination with security code, access code, password or PIN for the account) Social Security Number
Type of notification	Written
Date(s) of consumer notification	12/18/2020
Were identity theft protection services offered?	Yes
If yes, please provide the duration, the provider of the	Credit Monitoring, Fraud Consultation, Identity Restoration Services

**service and a brief description  
of the service**

< PREVIOUS

CONTINUE TO SUBMIT FORM >

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# Maine Security Breach Reporting Form

**Thank you for submitting the breach details through this reporting form. The information you have provided has been submitted to the agency.**

**Please close this browser window.**

< PREVIOUS

FINISH >

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# EXHIBIT 1

The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Devine, Millimet & Branch, P.A. (“Devine”) does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

### **Nature of the Data Event**

On August 24, 2020, Devine became aware that Devine discovered files were encrypted by ransomware. Devine immediately began an investigation to determine the full nature and scope of the event and what, if any, data was impacted. The investigation determined that files located on the impacted systems were accessed and acquired by an unauthorized actor. However, the specific files on the impacted system that were taken could not be determined. On October 20, 2020, Devine determined that certain client and employee information was located on the impacted servers where data could have been removed. In an abundance of caution, notice was provided to individuals whose personal information was contained on the impacted systems, including clients and employees.

The information that could have been subject to unauthorized access includes name, address, Social Security number, date of birth, and/or account numbers.

### **Notice to Maine Residents**

On December 18, 2020, Devine provided written notice of this incident to all affected individuals, which includes two hundred and forty-eight (248) Maine residents. Written notice is being provided in substantially the same form as the letters attached here as *Exhibit A*.

### **Other Steps Taken and To Be Taken**

Upon discovering the event, Devine moved quickly to investigate and respond to the incident, assess the security of Devine systems, and notify potentially affected individuals. Devine is also working to implement additional safeguards and training to its employees. Devine is providing access to credit monitoring services for twenty-four (24) months, through Epiq, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

# EXHIBIT A

Return Mail Processing Center  
P.O. Box 6336  
Portland, OR 97228-6336

<<Mail ID>>

<<Name 1>>

<<Name 2>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<Address 4>>

<<Address 5>>

<<City>><<State>><<Zip>>

<<Country>>

<<Date>>

Re: Cybersecurity Breach Notification

Dear <<Name 1>>:

Over the past several years, Devine Millimet has spent hundreds of thousands of dollars on updated equipment, software and an outside security contractor to address the ever-increasing threat of cybercrime. Unfortunately, in spite of our efforts, we have recently become aware of a cyberattack that affected a portion of our Firm's information technology ("IT") system. We take the security of our employees' information very seriously and want to let you know what we have learned about this attack.

### What Happened

On August 24, 2020, Devine Millimet became aware of a ransomware encryption attack that affected multiple servers in our IT system. Our security contractor identified the ongoing attack, stopped it, and immediately began restoration of the affected servers from stored backups and our normal operations resumed. However, within a few days of the restoration, we received communication from the cybercriminals alleging that they had successfully copied and removed some data from our system. On October 20, 2020, we determined that certain employee information was located on the impacted servers where data could have been removed. While we are unable to confirm (1) whether your information was stored on one of the impacted servers and (2) if so, whether your information was among the stolen information, we are notifying you as your information may have been stored on the impacted systems.

### What Devine Millimet Is Doing

Upon receipt of the communication from the cybercriminals, we immediately retained a third party forensic consultant to investigate the attack. We subsequently reported the attack to the Federal Bureau of Investigation Cyber Crimes Unit and their investigation is ongoing.

Working with our own security contractor and the forensic consultant, Devine installed additional security software to enhance the threat protection that was already in place at the time of the attack. In addition, through our forensic consultant, we took what we believe to be the necessary steps to prevent the distribution of any data that may have been removed during the attack. At this time, we have no reason to believe that any data went beyond the control of the cybercriminals, nor do we have any reason to believe that any data was, or will be, misused or publicly disseminated.

As an added precaution, we are also offering you complimentary access to twenty-four (24) months of credit monitoring and identity theft restoration services through TransUnion. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

### What Information Was Involved

Based on the available evidence, we determined that the cybercriminal accessed our environment beginning on August 13, 2020. Due to the sophistication of the attack, our forensic consultant was unable to determine what data may have actually been removed by the cybercriminals. We do know that the cybercriminal did not have access to any credit card account numbers, as that information is not retained anywhere in our system. However, based on the work

of our forensic consultant, we understand that the criminals accessed our network and potentially stole data from a document management server that contained archived client/matter information, a portion of an email server, and an administrative file server. Depending on what information you may have previously provided to us in connection with your employment, it is possible that social security numbers, dates of birth and/or account numbers could be included in the data stored on those servers.

While we are unable to confirm (1) whether any of your information was stored on one of the impacted servers and (2) if so, whether your information was included within the stolen files, we are notifying you of this incident, as your information may have been stored on the impacted systems.

**For More Information**

We truly value your relationship with Devine Millimet and sincerely regret any inconvenience that this criminal cyberattack may cause you. Should you have any further questions or concerns regarding this incident, please contact our dedicated assistance line at 800-269-0636, Monday through Friday, from 9am to 9pm EST.

Very truly yours,

Devine, Millimet & Branch,  
Professional Association

Charles T. Giacobelli, Esq.  
President

## ***STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION***

### **Enroll in Credit and Identity Monitoring**

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (*myTrueIdentity*) for two years provided by TransUnion Interactive, a subsidiary of TransUnion,<sup>®</sup> one of the three nationwide credit reporting companies.

### **How to Enroll: You can sign up online or via U.S. mail delivery**

- To enroll in this service, go to the *myTrueIdentity* website at [www.MyTrueIdentity.com](http://www.MyTrueIdentity.com) and, in the space referenced as “Enter Activation Code,” enter the 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the six-digit telephone passcode <<Insert static six- digit Telephone Pass Code>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <<Enrollment Deadline>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

### **Monitor Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

**Experian**  
P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742

[www.experian.com/freeze/center.html](http://www.experian.com/freeze/center.html)

**TransUnion**  
P.O. Box 160  
Woodlyn, PA 19094  
1-888-909-8872

[www.transunion.com/credit-freeze](http://www.transunion.com/credit-freeze)

**Equifax**  
P.O. Box 105788  
Atlanta, GA 30348-5788  
1-800-685-1111

[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

**Experian**

P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com/fraud/center.html](http://www.experian.com/fraud/center.html)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-800-680-7289  
[www.transunion.com/fraud-victim-resource/place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)

**Equifax**

P.O. Box 105069  
Atlanta, GA 30348  
1-888-766-0008  
[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

**Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For North Carolina residents*, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6000, [www.ncdoj.gov](http://www.ncdoj.gov). You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.

*For Rhode Island residents*, the Rhode Island Attorney General can be reached at: 150 South Main Street, Providence, Rhode Island 02903; [www.riag.ri.gov](http://www.riag.ri.gov), 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 86 Rhode Island residents impacted by this incident.

*For Washington, D.C. residents*, the Office of Attorney General for the District of Columbia can be reached at: 441 4<sup>th</sup> Street NW, Suite 1100 South, Washington, D.C. 20001; 1-202-442-9828; <https://oag.dc.gov>.

**ADDITIONAL DETAILS REGARDING YOUR 24-MONTH COMPLIMENTARY CREDIT MONITORING SERVICE:**

- Once you are enrolled, you will be able to obtain two years of unlimited access to your TransUnion credit report and credit score.
- The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more.
- The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

Return Mail Processing Center  
P.O. Box 6336  
Portland, OR 97228-6336

<<Mail ID>>  
<<Name 1>>  
<<Name 2>>  
<<Address 1>>  
<<Address 2>>  
<<Address 3>>  
<<Address 4>>  
<<Address 5>>  
<<City>><<State>><<Zip>>  
<<Country>>

<<Date>>

RE: Notice of Data Breach

Dear <<Name 1>>:

Over the past several years, Devine Millimet has spent hundreds of thousands of dollars on updated equipment, software and an outside security contractor to address the ever-increasing threat of cybercrime. Unfortunately, in spite of our efforts, we have recently become aware of a cyberattack that affected a portion of our Firm's information technology ("IT") system. We take the security of our clients' information very seriously and want to let you know what we have learned about this attack.

### What Happened

On August 24, 2020, Devine Millimet became aware of a ransomware encryption attack that affected multiple servers in our IT system. Our security contractor identified the ongoing attack, stopped it, and immediately began restoration of the affected servers from stored backups and our normal operations resumed. However, within a few days of the restoration, we received communication from the cybercriminals alleging that they had successfully copied and removed some data from our system. On October 20, 2020, we determined that certain client and employee information was located on the impacted servers where data could have been removed. While we are unable to confirm (1) whether your information was stored on one of the impacted servers and (2) if so, whether your information was among the stolen information, we are notifying you as your information may have been stored on the impacted systems.

### What Devine Millimet Is Doing

Upon receipt of the communication from the cybercriminals, we immediately retained a third party forensic consultant to investigate the attack. We subsequently reported the attack to the Federal Bureau of Investigation Cyber Crimes Unit and their investigation is ongoing.

Working with our own security contractor and the forensic consultant, we installed additional security software to enhance the threat protection that was already in place at the time of the attack. In addition, through our forensic consultant, we took what we believe to be the necessary steps to prevent the distribution of any data that may have been removed during the attack. At this time, we have no reason to believe that any data went beyond the control of the cybercriminals, nor do we have any reason to believe that any data was, or will be, misused or publicly disseminated.

As an added precaution, we are also offering you complimentary access to twenty-four (24) months of credit monitoring and identity theft restoration services through TransUnion. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

### What Information Was Involved

Based on the available evidence, we determined that the cybercriminal accessed our environment beginning on August 13, 2020. Due to the sophistication of the attack, our forensic consultant was unable to determine what data may have actually been removed by the cybercriminals. We do know that the cybercriminal did not have access to any credit card account numbers, as that information is not retained anywhere in our system. However, based on the work

of our forensic consultant, we understand that the criminals accessed our network and potentially stole data from a document management server that contained archived client/matter information, a portion of an email server, and an administrative file server. Depending on what information you may have previously provided to us in connection with your employment, it is possible that social security numbers, dates of birth and/or account numbers could be included in the data stored on those servers.

While we are unable to confirm (1) whether any of your information was stored on one of the impacted servers and (2) if so, whether your information was included within the stolen files, we are notifying you of this incident, as your information may have been stored on the impacted systems.

**For More Information**

We truly value your relationship with Devine Millimet and sincerely regret any inconvenience that this criminal cyberattack may cause you. Should you have any further questions or concerns regarding this incident, please contact our dedicated assistance line at 800-269-0636, Monday through Friday, from 9am to 9pm EST.

Very truly yours,

Devine, Millimet & Branch,  
Professional Association

Charles T. Giacobelli, Esq.  
President

## ***STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION***

### **Enroll in Credit and Identity Monitoring**

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (*myTrueIdentity*) for two years provided by TransUnion Interactive, a subsidiary of TransUnion,<sup>®</sup> one of the three nationwide credit reporting companies.

#### **How to Enroll: You can sign up online or via U.S. mail delivery**

- To enroll in this service, go to the *myTrueIdentity* website at [www.MyTrueIdentity.com](http://www.MyTrueIdentity.com) and, in the space referenced as “Enter Activation Code,” enter the 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the six-digit telephone passcode <<Insert static six-digit Telephone Pass Code>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <<Enrollment Deadline>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

### **Monitor Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

**Experian**  
P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742

[www.experian.com/freeze/center.html](http://www.experian.com/freeze/center.html)

**TransUnion**  
P.O. Box 160  
Woodlyn, PA 19094  
1-888-909-8872

[www.transunion.com/credit-freeze](http://www.transunion.com/credit-freeze)

**Equifax**  
P.O. Box 105788  
Atlanta, GA 30348-5788  
1-800-685-1111

[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

**Experian**

P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com/fraud/center.html](http://www.experian.com/fraud/center.html)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-800-680-7289  
[www.transunion.com/fraud-victim-resource/place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)

**Equifax**

P.O. Box 105069  
Atlanta, GA 30348  
1-888-766-0008  
[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

**Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

**For Maryland residents**, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-410-528-8662, [www.oag.state.md.us](http://www.oag.state.md.us).

**For New Mexico residents**, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6000, [www.ncdoj.gov](http://www.ncdoj.gov). You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.

**For New York residents**, the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

**For Rhode Island residents**, the Rhode Island Attorney General can be reached at: 150 South Main Street, Providence, Rhode Island 02903; [www.riag.ri.gov](http://www.riag.ri.gov), 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 86 Rhode Island residents impacted by this incident.

**For Washington, D.C. residents**, the Office of Attorney General for the District of Columbia can be reached at: 441 4<sup>th</sup> Street NW, Suite 1100 South, Washington, D.C. 20001; 1-202-442-9828; <https://oag.dc.gov>.

**ADDITIONAL DETAILS REGARDING YOUR 24-MONTH COMPLIMENTARY CREDIT MONITORING SERVICE:**

- Once you are enrolled, you will be able to obtain two years of unlimited access to your TransUnion credit report and credit score.
- The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more.
- The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

# **EXHIBIT B**

Return Mail Processing Center  
P.O. Box 6336  
Portland, OR 97228-6336

<<Mail ID>>  
<<Name 1>>  
<<Name 2>>  
<<Address 1>>  
<<Address 2>>  
<<Address 3>>  
<<Address 4>>  
<<Address 5>>  
<<City>><<State>><<Zip>>  
<<Country>>

<<Date>>

Dear <<Name 1>>,

Over the past several years, Devine Millimet has spent hundreds of thousands of dollars on updated equipment, software and an outside security contractor to address the ever-increasing threat of cybercrime. Unfortunately, in spite of our efforts, we have recently become aware of a cyberattack that affected a portion of our Firm's information technology ("IT") system that housed information that you previously provided to our client, Citizens Bank. We take the security of you, your data, and our clients' information very seriously and want to let you know what we have learned about this attack.

### **What Happened**

On August 24, 2020, Devine Millimet became aware of a ransomware encryption attack that affected multiple servers in our IT system. Our security contractor identified the ongoing attack, stopped it, and immediately began restoration of the affected servers from stored backups and our normal operations resumed. However, within a few days of the restoration, we received communication from the cybercriminals alleging that they had successfully copied and removed some data from our system. On October 20, 2020, we determined that certain firm client information was located on the impacted servers where data could have been removed. While we are unable to confirm whether your information was among the stolen information, we are notifying you as your information may have been stored on the impacted systems.

### **What Devine Millimet Is Doing**

Upon receipt of the communication from the cybercriminals, we immediately retained a third-party forensic consultant to investigate the attack. We subsequently reported the attack to the Federal Bureau of Investigation Cyber Crimes Unit and their investigation is ongoing.

Working with our own security contractor and the forensic consultant, we installed additional security software to enhance the threat protection that was already in place at the time of the attack. In addition, through our forensic consultant, we took what we believe to be the necessary steps to prevent the distribution of any data that may have been removed during the attack. At this time, we have no reason to believe that any data went beyond the control of the cybercriminals, nor do we have any reason to believe that any data was, or will be, misused or publicly disseminated.

As an added precaution, we are also offering you complimentary access to twenty-four (24) months of credit monitoring and identity theft restoration services through TransUnion. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

## **What Information Was Involved**

Based on the available evidence, we determined that the cybercriminals accessed our environment beginning on August 13, 2020. Due to the sophistication of the attack, our forensic consultant was unable to determine what data may have actually been removed by the cybercriminals. We do know that the cybercriminals did not have access to any credit card account numbers, as that information is not retained anywhere in our system. However, based on the work of our forensic consultant, we understand that the criminals accessed our network and potentially stole data from a document management server that contained archived client/matter information, a portion of an email server, and an administrative file server. It is possible that your name and <<Data Elements>> were impacted during this event.

## **For More Information**

We sincerely regret any inconvenience that this criminal cyberattack may cause you. Should you have any further questions or concerns regarding this incident, please contact our dedicated assistance line at 800-269-0636, Monday through Friday, from 9am to 9pm EST.

Very truly yours,

Devine, Millimet & Branch,  
Professional Association

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David P. Eby, Esq.

## ***STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION***

### **Enroll in Credit and Identity Monitoring**

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (*myTrueIdentity*) for two years provided by TransUnion Interactive, a subsidiary of TransUnion,<sup>®</sup> one of the three nationwide credit reporting companies.

### **How to Enroll: You can sign up online or via U.S. mail delivery**

- To enroll in this service, go to the *myTrueIdentity* website at [www.MyTrueIdentity.com](http://www.MyTrueIdentity.com) and, in the space referenced as “Enter Activation Code,” enter the 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the six-digit telephone passcode <<Insert static six- digit Telephone Pass Code>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <<**Enrollment Deadline**>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

### **Monitor Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

#### **Experian**

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

[www.experian.com/freeze/center.html](http://www.experian.com/freeze/center.html)

#### **TransUnion**

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

[www.transunion.com/credit-freeze](http://www.transunion.com/credit-freeze)

#### **Equifax**

P.O. Box 105788

Atlanta, GA 30348-5788

1-800-685-1111

[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

**Experian**

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

[www.experian.com/fraud/center.html](http://www.experian.com/fraud/center.html)

**TransUnion**

P.O. Box 2000

Chester, PA 19016

1-800-680-7289

[www.transunion.com/fraud-victim-resource/place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)

**Equifax**

P.O. Box 105069

Atlanta, GA 30348

1-888-766-0008

[www.equifax.com/personal/credit-report-services](http://www.equifax.com/personal/credit-report-services)

**Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338). The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.